

*Wold Cottage*



## Terms & Conditions

**ARRIVAL AND DEPARTURE** The Cottage is available from 4pm. Please vacate by 11am on the day of your departure. We would ask you to leave the cottage clean and tidy and please leave rubbish bagged and in the dustbins.

**PROBLEMS** Please report any problem immediately in order that we can rectify it. Please do not try to repair anything yourself such as an electrical fault. Please leave a note of any breakages. Any damage to the premises or to the contents thereof caused by the Occupier or any member of the Occupier's party must be paid for by the Occupier forthwith.

**NUMBER OF PERSONS USING THE PROPERTY** We reserve the right to refuse entry to the entire party if numbers exceed those on the booking form.

**PROPERTY DESCRIPTION** Whilst every effort has been made to provide an honest and accurate description of Wold Cottage on our website and in advertisements these are intended as a guide only and do not form part of the contract.

**SECURITY** There is some crime in the Cotswolds, as anywhere, so please ensure that you close all windows and lock doors before you go out. Please ensure that your personal possessions are insured in case of theft (either on your Home Contents policy or Travel Insurance).

**FUEL** The price of letting includes gas and electricity.

**LINEN** The bedrooms will be made up as required and towels are also provided.

**PETS** Well-controlled dogs are welcome.

**OCCUPIER BEHAVIOUR** The home and its contents must be left in a clean and tidy condition. An additional cleaning charge may otherwise be incurred. The tenant undertakes not to do or permit anything to be done which may, in the opinion of the management, be or become a nuisance or annoyance which shall in any way interfere with the peace or general comfort of others in the village.

**MANAGEMENT RIGHTS** The management reserves the right to refuse a booking for any reason, at any stage of the booking and to terminate the rental, in the event of any breach of the above conditions. The management may visit the Cottage at any reasonable time.

**INSURANCE** We would recommend you have travel insurance in place in case you are unable to travel to and/or stay in the Cottage during the period you have booked.

**CANCELLATION** If, once you have paid a deposit, you find that you have to cancel your booking, please provide immediate, written confirmation of cancellation. The deposit is non-returnable. If you have to cancel within six weeks of the commencement of your agreed stay at the Cottage, we will endeavour to re-let the accommodation in which case the balance paid will be returned, less 20%, to cover administration costs. In the event that the accommodation cannot be re-let the full amount due is payable. We do advise you to take out insurance to cover any problems or cancellations.

**LIABILITY** If the property becomes unavailable for any reason we shall make every effort to find alternative accommodation. Failing that our liability is limited to reimbursement of any monies paid.